To: Valued Customers,

NOTICE End of Availability for SOFTWARE (NTI ECHO)

6 October 2022

We at KIOXIA Corporation would like to inform that SOFTWARE (NTI ECHO) provided by us (former Toshiba corp.) ("Affected Product"), as listed below, will no longer be available after 31 December 2022.

We are sorry for any inconveniences caused by the unavailability of the SOFTWARE for the Affected Product.

We appreciate your understanding, ongoing loyalty and continually use of our products.

Affected Product

| Product Name | Product Image | Product Model Number | Capacity |
|--------------|----------------------------------|----------------------|----------|
| Product Name | | | Label |
| Q300 | TOSHIBA Selid Serv Cher SSD COSO | HDTS712 / HDTS812 | 120GB |
| | | HDTS724 / HDTS824 | 240GB |
| | | HDTS748 / HDTS848 | 480GB |
| | | HDTS796 / HDTS896 | 960GB |
| Q300 Pro | O Pro | HDTS412 | 128GB |
| | | HDTS425 / HDTSA25 | 256GB |
| | | HDTS451 / HDTSA51 | 512GB |
| | | HDTSA1A | 1024GB |

Affected Software

| Affected Software | OS | Date |
|---------------------------|---------|-----------------------------------|
| NTI Echo 2019 for Toshiba | Windows | This software will be unavailable |
| | | after 31 December 2022. |

Contact:

Please contact us whenever you have questions or concerns in this notice.

https://personal.kioxia.com/